

# How To Contact Us

## Reaching The Right Department



### General Enquiries

Excell	Call or email us with any of your queries	0800 1 959 959	enquiries@excellgroup.com
	Chat to us LIVE	<a href="http://bit.ly/nSYriQ">http://bit.ly/nSYriQ</a>	

### Help & Support

Excell Support	Faults with your telephone system, telephone lines or calls, Internet or data hardware	0370 1 66 55 66	maintenance@excellgroup.com
Excell Hosted Support	Faults with your Hosted, Workspace or Business Centre services	0370 0 601 155	netops@excellgroup.com
Excell Mobile	Faults with your mobile phone	0370 4 014 014	mobilisation@excellgroup.com
Excell Techline	Non-fault related technical queries	0906 1 100 555	Charged at £1.50 per minute

### Sales

Excell	General sales enquiries	0800 1 959 959	enquiries@excellgroup.com
Excell Mobile	Mobile sales and Account Management Team	0370 4 014 014	mobilisation@excellgroup.com
Hosted Sales	Hosted Sales and Account Management Team	0370 0 600 669	hostedsales@excellgroup.com
Excell Account Managers	Queries regarding your account, existing products/services or any other products/services Excell offer	0370 1 600 004	additional@excellgroup.com

### Finance

Accounts Department	Accounts Payable, Accounts Receivable and Credit Control	0370 1 450 065	accounts@excellgroup.com
Billing Department	Monthly bill/invoice queries	0370 1 613 377	billing@excellgroup.com

### Offices

Cambridge	4-6 Langford Arch, London Rd, Sawston, Cambridge, CB22 3FX	01223 50 50 50	enquiries@excellgroup.com
London	9 Lower John Street, London, W1F 9DZ	0207 292 8600	enquiries@excellgroup.com
Midlands	Excell House, Oaktree Business Park, Cadley Hil Rd, Swadlincote, DE11 9DJ	01283 22 75 75	midlands@excellgroup.com
South East	The Barn, Golden Square, Henfield, BN5 9DP	0800 9 80 40 50	brighton@excellgroup.com

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